



# ROC STAR ACADEMY POLICIES

The following policies must be read, understood, and agreed to, by signing the Release Form available on the website, in order for your child to attend camp or any other program of ROC Star Academy.

## CAMP & ACADEMY CODE OF CONDUCT

**Our Code of Conduct is not meant to keep you from having fun, when everyone works together and is respectful of each other and the equipment, we all have a great time. We are positive by the time you leave the stage after your Friday camp performance or Academy performances your parents, friends, teachers, and coaches will be proud of you... and most of all, you are going to be proud of yourself!**

1. Absolutely NO smoking, drugs, or alcohol on campus.
2. No vulgar or obscene language or curse words allowed, and no vulgar or obscene words, phrases, or symbols allowed on any article of clothing or any other article brought to ROC Star Academy.
3. Any type of verbal abuse, fighting, pushing, stealing (no "finders' keepers"), or use of other students' or faculty members' musical equipment or personal property without prior permission will result in dismissal.
4. Being disrespectful of adults and/or staff will result in dismissal.
5. If you made a request to be in a band with specific campers prior to registration and a mistake has been made, talk to your camp Director as soon as possible on Monday, preferably before camp begins. Any class or band changes MUST BE requested no later than the end of the day on Monday each week.
6. No damage to campus property or you will be responsible for repair, replacement, or cleaning costs.
7. No cell phone use allowed at camp or during concerts unless there is an emergency.
8. Absolutely NO skateboarding on campus (due to our insurance agreements with the campuses we rent, we cannot allow students to skateboard).
9. Musicians are responsible for their own equipment and possessions (drumsticks, guitars, gig bags, cords, textbooks, lunchboxes, clothing, etc.). Make sure when you leave an area you have all of your things with you.
10. Campers must sign in and out at the Registration desk each morning. Camp Director must be notified if you are leaving early, going to be absent, or are being picked up by anyone other than a parent or carpool driver.

**ROC Star Academy reserves the right to expel a student or camper without refund for any behavior that is detrimental to the running of the program, or if camper mistreats fellow campers, staff, or the facility.**

# **CANCELLATION / REFUND POLICY**

## **1. Cancellation Notification:**

- Students/Bands must provide at least 24 hours' notice if they need to cancel a scheduled rehearsal. Cancellations made within 24 hours may not be eligible for a make-up lesson. If more than half of the band is available to rehearse, rehearsal continues as scheduled.

## **2. Make-Up Rehearsals:**

- Students/Bands have the opportunity to make up any canceled rehearsals, provided they give the required notice. Make-up rehearsals must be scheduled within the same month as the cancellation and are subject to instructor availability.

## **3. No Refunds for Missed Rehearsals:**

- If a student cancels a rehearsal and does not make up that rehearsal within the designated time frame, no refund will be issued for that session.

## **4. Special Circumstances:**

- In cases of significant events (such as competitions or family emergencies), students may request an exception to the policy. These will be evaluated on a case-by-case basis by the administration.

## **5. Communication:**

- Students and parents are encouraged to communicate any potential scheduling conflicts as early as possible to help instructors plan effectively.

## **6. Policy Review:**

- This policy will be reviewed at the end of each year for effectiveness and may be adjusted based on feedback from students and parents.

# **PHOTO, VIDEO, & AUDIO RELEASE**

ROC Star Academy requests permission for the publication of photos, videos, and/or audio recordings of your child. Camper and Academy musicians photos may be selected for use in display ads, on promotional materials, in our newsletter, or on the ROC Star Academy website. Video footage may be posted on the ROC

Star Academy website. Audio recordings may be selected for use on the ROC Star Academy website. Students or campers who write original compositions will retain ownership of their songs.

## **TUITION POLICY**

All accounts must be paid in full ONE WEEK prior to start of camp. To make a payment please send a check (payable to ROC Star Academy).

Send payments to: ROC Star Academy, 152 Watersong Trail, Webster, NY 14580.